

/Connections

THE UNIVERSITY OF THE FRASER VALLEY LIBRARY NEWSLETTER VOLUME #1 ISSUE #14 FALL 2014



Great War Day Abbotsford



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Great War Day and technology changes

Message from Kim Isaac, University Librarian:

As I write this, another Remembrance Day has been observed across Canada. This year's ceremonies were especially significant in light of the two recent murders of uniformed servicemen in Ontario and Quebec, and because 2014 marks 100 years since the start of the Great War. The shock and sadness felt across the country at the violent deaths of the two soldiers made many people think more deeply about the losses suffered by Canadians during that first World War, creating an intersection between current events and history. Earlier in the fall, the UFV Library participated in the very successful Great War Day, led by UFV's History department and organized by a committee of volunteers that included Mary-Anne MacDougall, Information Services Librarian. As you will see in this newsletter, many library staff joined Mary-Anne in supporting this event that brought UFV faculty, staff and students together with our local communities. Great War Day gave everyone who assisted or attended an opportunity to reflect on the impact of that event on the lives of Canadians and the role of Canada in the world. Congratulations to everyone who worked to make this such a successful UFV event.



Fall is always the busiest term in our libraries, as UFV welcomes a new crop of students to campus for the first time. Faculty librarians have been busy with library instruction sessions for students in Biology 111, Business 100, English 105, Communications 125 and 155, and many other courses. All library staff members have been engaged in helping new and returning students learn to use the library and its resources to support their studies. This involves helping students master the technologies they need to navigate to access library collections and other information resources, which are increasingly in digital format. The library is arguably the main place that students will encounter the technology UFV provides for them, such as computers, printers, and photocopiers, so staff spend a significant amount of time assisting users with these. As you will read in this issue, a change this semester in how students, staff and community members pay for printing and photocopying added to the level of activity and complexity as everyone, not just new students, needed to learn how to use the new system. Library staff demonstrated their usual commitment to make things work smoothly.

Kim Isaac

Chilliwack Progress Historical Newspapers free and online

You will now find the *Chilliwack Progress* historical newspaper digitization project in the UFV Library's list of databases.

Recently launched by the Chilliwack Museum and Archives, this resource provides free online access to the digitized version of *The Chilliwack Progress* newspaper. Coverage includes the years from 1891 to 2007.



Campus cards and adding value for printing dominated the start of the fall semester

By Lisa Morry

At the end of August, UFV switched to a new printing system, making for a challenging start to the fall semester. It wasn't an easy transition. The project had a short turnaround time and there wasn't the opportunity to test the system before students needed to print. Growing pains were felt more keenly in Abbotsford library where staff couldn't make campus cards, create Cascade accounts or add value to campus cards.

By early October, printing issues had resolved and both the Chilliwack and Abbotsford campus libraries had received their machines to add value to campus cards. However, the systems in the two libraries work in very different ways.

In Abbotsford, the library with the busiest print station in the university, students can add value to their campus cards at a self-serve PHIL station located beside the circulation desk. Students must bring cash for the machine, which only accepts \$5, \$10 and \$20 Canadian bills, but no coins, and does not give change. One of the alternatives to PHIL is adding value



Library technician Betty Wierda filling up a campus card in Chilliwack

to cards at the campus card office in B239, where students can use cash, debit or credit during office hours: <http://www.ufv.ca/campuscard/photo-id-schedule/>. Abbotsford students can also add value in the bookstore or The Press convenience store next door to the bookstore. The Press may be open evenings and weekends and students can add value with cash, debit, and credit. For current hours, see here: <http://www.ufv.ca/bookstore/customer-service/hours-and-locations/>. For students who need to withdraw cash, ATM machines are located in building B by the cafeteria, in A building and in the Envision gym. Plans to put an ATM machine in G building near the library are in the works. On the Chilliwack campus, students can add value to their cards in the library and at the bookstore during regular business hours: [\[ufv.ca/bookstore/customer-service/hours-and-locations/\]\(http://www.ufv.ca/bookstore/customer-service/hours-and-locations/\). Unlike the Abbotsford library, the process in Chilliwack is not self-serve, but there are more options. Students may pay for printing at the information desk with debit, credit or cash. A \\$5 minimum is encouraged to save students from lining up to add small amounts every time they need to print. Students need a valid campus card for printing and must be registered in the current semester to set up a Cascade account through the campus card office. Most new students had a Cascade account set up when they got their first student cards, but returning students also have to set up a Cascade account, even if they have printed in a previous semester.](http://www.</p></div><div data-bbox=)

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“Growing pains were more keenly felt in Abbotsford where staff couldn't make campus cards, create Cascade accounts or add value to campus cards.”

Librarian Mary-Anne MacDougall reads from the diary of her Great-Uncle, who survived the war, but died 10 years later—a result from gassing at Hill 70

Great War Day resonates with young students



Erika Lehner photo

The Library at Great War Day October 3 Personal experiences of a global event

The library's display table at the Great War Day event, October 3, consisted of war memorabilia from UFV Information Services Librarian Mary-Anne MacDougall's family and from Circulation and Data Services Librarian Brenda Philip's family. Mary-Anne's grandfather, who was a Seaforth Highlander, never spoke ill of the Germans who saved his life after his own men left him for dead, said

Mary-Anne, whose grandfather was a big presence in her life. She displayed memorabilia from her grandfather's time as a prisoner of war, including ration cards, theatre programmes and pictures from when the prisoners would put on shows, with men necessarily playing the women's roles. Brenda lent medals belonging to her grandfather Captain George Morrison Philip, who was awarded both the

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Literary prizes

SCOTIABANK GILLER AWARDED

Check out the Scotiabank Giller website to read more about Sean Michaels, who won the Giller for his novel *Us Conductors*, and about the four other shortlisted authors: <http://www.scotiabankgillerprize.ca/the-scotiabank-giller-prize-presents-its-2014-shortlist/>. The Giller prize has increased to \$100,000 to the winner and \$10,000 to the remaining four short-listed authors. Rick Mercer announced this year's Giller prize winner on Monday, Nov. 10. The runners-up are: *All my Puny Sorrows* Miriam Toews, *Tell Frances* Itani, *The Betrayers* David Bezmozgis, *The Ever After of Ashwin Rao* Padma Viswanathan, and *The Girl who was Saturday Night* Heather O'Neill. The library has all five shortlisted books, including the winner!

HILARY WESTON BOOK PRIZE

Canadian author Naomi Klein won the \$60,000 Hilary Weston book prize for *This Changes Everything: Capitalism vs. the Climate*. See the CBC books article on this prize: <http://www.cbc.ca/books/2014/10/naomi-klein-wins-2014-hilary-weston-prize.html>.

2014 GOVERNOR GENERAL'S LITERARY AWARDS

The Governor General's literary awards shortlist is out: <http://www.cbc.ca/books/2014/10/governor-generals-literary-awards-2014-the-finalists.html>. Winning authors in each of seven English-language categories get \$25,000 each. Categories are fiction, non-fiction, poetry, children's text, children's illustrated, drama and translation.

New roles for librarians

Librarians shuffled to accommodate leave

Collections Librarian Patti Wilson is on educational leave this semester, which means librarian duties have been redistributed.

Instruction Services Librarian Mary-Anne MacDougall is supervising the Acquisitions department and coordinating the selection of library materials, including database renewals.

Copyright Librarian Martin Warkentin is now working full time, and looking after the technical aspects of electronic databases, in addition to his copyright duties.

Reference and Instruction Librarian Selena Karli is working four days a week, taking on some of Mary-Anne's regular duties, including reference scheduling, and responsibility for the reference section.



Collections Librarian
Patti Wilson



Information Services Librarian
Mary-Anne MacDougall



Copyright Librarian
Martin Warkentin



Reference and Instruction
Librarian Selena Karli

New librarian has background in film studies, screenwriting, creative writing, fine arts and copyright



Instruction Librarian Sarah Parker

Our new auxiliary librarian, Sarah Parker will be spending much of her time on instruction. Sarah has a varied educational background, with an MLIS from UBC, a Master of Arts in Film Studies, a Master of Arts in Screenwriting and a BA in Fine Arts, with a major in Creative Writing. She has a certificate in Aboriginal Information Resources and a certificate in Canadian Copyright law. She is working at UBC to research Open Educational Resources, and has worked on various digitization projects. Sarah volunteers at the Wildlife Rescue Association and as a trail running leader for Mountain Madness.

The library welcomes four new auxiliary staff to service roles

By Jocelyn Thiessen

I graduated from the LIBT program in summer 2014 and I work part-time at the CEP and Abbotsford campuses. I've been working at the circulation desk charging, discharging and renewing items, helping students with reference and technical questions, shelf-reading and processing holds. I began my UFV career by working as an auxiliary in the Campus Card office, so I'm able to help students with their student ID cards. I've had the idea that I've wanted to work in a library since childhood. I discovered my love for books at a very young age and I knew I wanted to work with others who

shared my passion for reading. I think it started when I was five years old and my mom would assist the librarian at my elementary school. I would tag along after class let out and find my place under the table where I would read books I'd pulled off the shelf at random. Since then I've used the library often and think fondly of the times it's helped me study, fed my imagination, and given me the inspiration to learn.

My service philosophy is to provide the best customer service by creating a welcoming environment where others can feel comfortable asking for help.



Jocelyn Thiessen, auxiliary technician, Chilliwack and Abbotsford

By Clarissa Booth

I graduated from UFV in June 2014 from the Library & Information Technology Diploma program. I work at the Canadian Education Park UFV Campus Library and at the Campus Card Office in Abbotsford, which has been an incredible learning experience. My duties include working at the circulation desk, helping students and staff with questions, checking materials in and out, collecting and trapping holds, and troubleshooting technology. I'm currently working on a periodical cleaning project. I loved visiting my elementary school library and finding new books. I had a wonderful practicum working with children at the Fraser Valley Regional Library.



Clarissa Booth, auxiliary technician, Chilliwack

New staff work in both Abbotsford and Chilliwack campus libraries



Jinhee Cho, auxiliary technician, Abbotsford

By Jinhee Cho

I am a student and will graduate in April, 2015. I have been working as a shelver on the Abbotsford campus from January, 2013 when I started my LIBIT program at UFV. When I was in Korea, I studied Library and Information Science, and got my degree in the program. After graduation, I worked in an environmental organization and with a children's public library. I like being with books and helping people, so I'm enjoying my work at the library. I think this library technician job is so perfect for me!

By Gina Parcels

I graduated from UFV in June 2014 and I work at the Chilliwack CEP Library.

My duties include working at the circulation desk, processing holds, checking items out, discharging returns, collecting payments, and loading student cards with funds for printing. Occasionally I issue student cards and help with displays. I also do my best to help students with their reference questions and any printing or directional questions. I started working at UFV during my practicum for the LIBIT Program. I grew up going to the local public library for

story times and to visit my aunt, who worked as a library technician. I would make my way up to the children's section and peruse the shelves for my next favorite book. As I grew older I would pop by for a visit and to get help with assignments. I always enjoyed the peace and quiet of the library. I try to make every student/patron feel comfortable using the Library. I want to provide friendly service and I want the students to know that they can come ask for help without judgement. I want to teach students how to use the library so that they are able to help themselves and other students.



Gina Parcels, auxiliary technician, Chilliwack

New serials technician role for one tech

Gene Kreye, our new serials technician, has worked as an auxiliary library technician for both UFV and Kwantlen libraries, as well as acting as the library's administrative assistant during a leave. Gene also worked in a corporate biotechnology company library for ten years, where she gained experience in many aspects of serials management. Gene has a Library and Information Technology Diploma from UFV, as well as a Computer Based Information Systems Certificate and a Business Office Administration Diploma.



Gene Kreye, serials technician, Abbotsford

Spooky stuff in Chilliwack campus library

The Hot Rollers were in town for a limited engagement, October 31. Don't mess with these roller derby professionals. You can see they're tough.



Chilliwack library staff know how to have a good time on Halloween

Cascade Cash SSS
Bank ATM on campus and in our central Campus

Midland Campus

- U of T Extension
- The Peace Convention
- Peace Institute North
- Residences
- Cascade Cafeteria
- Great Lakes Café
- The Terrace
- Information desk/office
- Printing and photocopying
- Computer labs and library
- Residence laundry

STUDENT

Chilliwack Campus

- U of T Extension
- Bookstore
- The Terrace
- Printing and photocopying
- Computer labs and library

Tynda & Technology Campus

- U of T Extension
- Bookstore
- The Terrace
- Printing and photocopying
- Computer labs and library

University of British Columbia



Any funds remaining on the chip on their cards must be transferred to the magnetic strip to work with the new system. The same applies to employees who have printing money loaded on the chips on their cards. In these cases they must contact the campus card office to set up a Cascade account and get the money transferred. Otherwise, faculty and staff printing has not changed. If you printed in your office previously, it still works in the same way. In Chilliwack, the library can assist students in setting up their Cascade account through the campus card office. In Abbotsford, students can visit the campus card office to set up their account if they have not already done so. Alumni and community users can purchase a refillable copy card from the library for a non-refundable \$2 fee.

Most students have figured out the printing system quickly. The photocopier also has a swipe print reader set up to access Cascade funds, but unlike the printers, the copier holds onto student account information and students must log out when they are finished. Copiers will also time out after inactivity and students may need to swipe their cards more than once during their visit to reactivate the copier. Logging out is important. It is possible for students to accidentally use funds from the previous student's card if that student did not log out after using the copier.



Walking past Paris University and looking for wifi? Eduroam, UFV's new wifi service, will pop up on your mobile device.

You use the same logon credentials on every Eduroam network, regardless of where you are. Configure your device or phone at UFV before you leave home. The best part is, once your device is configured, you stay logged on when you are on campus.

Eduroam help for students and employees is available at helpdesk.its@ufv.ca.

Library volunteers help make Great War Day display a success

Librarian Brenda Philip's grandfather's documents were signed by King George V and Winston Churchill, who was then minister of war

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Military Cross, with a bar, and the Distinguished Service Order in 1916—the second-highest award for bravery in the field. Brenda also contributed her grandfather's documents, signed by King George V and Winston Churchill, who was then minister of war.

Library volunteers Mary-Anne, Marlee Clingan, Heather LeGood and Tracy Bergey staffed the library's display table. Marlee not only helped out on Great War Day, she went further, researching freely available resources for people seeking to find their family's service history, which are now published in a new Libguide (research guide) that Mary-Anne created and posted on the library website: <http://libguides.ufv.ca/familymilitaryhistory>. During the lecture series in Aftermath, Mary-Anne read from her great-uncle's diaries. He survived the entire war in the trenches right up to Armistice Day and won the Canadian Distinguished Conduct Medal, but died 10 years later, the after-effect of being badly gassed at Hill 70.

In addition to the UFV library staff who helped with the event, local family historian Bill Overy, who is affiliated with the Commonwealth War Graves Commission, shared the library's table. Bill brought books he's written about Fraser Valley people who died in the wars.

The library table was set up in the gym, where the Seaforth Highlanders also had a table, as did the Royal Westminster Regiment, and both brought "impressive archives," accord-

ing to Mary-Anne, who was able to connect with the Seaforth Highlanders on a personal level. An ad hoc choir of UFV faculty and staff, directed by music instructor Paula Quick, sang songs from the war and the UFV Theatre department played a scene from their then current play *Birdsong* (Oct. 15 to 26 <http://www.ufv.ca/theatre/theatre-season/>). A video of the choir is on Youtube: <https://www.youtube.com/watch?v=oHoJNO-Jzjk&list=UUJNtxMUWs0T-Ch96zen-McA>. Paul Ferguson, who has written a history of local Chilliwack people and their participation in the war (*Chilliwack's Great War: at home and overseas*), was also in the gym, as were student projects from the classes of Chris Leach, Department head, associate professor, History, and Prabhjot Parmar, assistant professor, English. War uniforms were on display, including on a live model. Scenes from the Battle of the Somme (in which 146,000 Allied soldiers died, 623,000 were wounded, 164,000 German soldiers died, and 465,000 were wounded), from London's Imperial War Museum, played on a loop on a screen in the gym. What surprised Mary-Anne most on Great War Day was the numbers of young people interested in a war that happened 100 years ago. "I learned that people still have a reverence for that monumental event that changed the face of warfare and set the stage for the Second World War and the ethnic and nationalistic conflicts in the Balkins," Mary-Anne said. "I was touched by the young people who were interested."



40TH ANNIVERSARY DISPLAY

More from the 40th anniversary display in Abbotsford library.



GREAT WAR DAY BOOK DISPLAY

Book display in honour of Great War Day event in Abbotsford library.

The university's 40th anniversary, Halloween and hospitality the focus of Chilliwack displays

Chilliwack library's major display this semester honours the 40th anniversary of the institution. Psychedelic prints, big hair, old technology, long-time staff, and memorable images form the core of this display. Inside the library, the 40-year timeline and some more photos were pinned to the bulletin board. Historical university calendars were displayed below the timeline and photos. Students and staff enjoy pictures of instructors and colleagues from UFV's Fraser Valley College days and the cigarette in the ashtray on the instructor's desk.

Halloween was a blast in the Chilliwack library. We decorated with ghosts and spider webs and handed out treats on October 31st. Otherwise this semester, we've displayed orientation information for new students, garbage—as a reminder not to eat in the library, and a display about gendercide, with information about Every Girl Matters Day, October 11, and the United Nations Day of the Girl Child. Another display, seen at right, celebrated hospitality programs. An upcoming display will focus on the business case for hiring employees with disabilities.



Partial view of 40th anniversary display in the display cabinet outside the Chilliwack library

Visit us online for research resources, faculty services, students at a distance, group study room bookings and more.

Learn more. ufv.ca/library

/library

IN THE LIBRARY

FRONT COVER

Librarian Mary-Anne MacDougall and library technician Tracy Bergey staff the library's display table at the Great War Day event, Oct. 3, in the gym.



HOSPITALITY DISPLAY

Hospitality trades display at the back of the Chilliwack library.

SHARE THE LIBRARY'S FACEBOOK PAGE WITH YOUR FRIENDS

See current events and offbeat news about the library. Like us on Facebook!

HOURS & CONTACT

ABBOTSFORD

(604) 854-4545

8:00am – 10:00pm Mon-Thurs

8:00am – 6:00pm Fri

10:00am – 6:00pm Sat

12:00pm – 6:00pm Sun

CHILLIWACK

(604) 795-2824

8:00am – 8:30pm Mon-Thurs

8:00a.m–4:30pm Friday

10:00am – 4:00pm Sat

Closed Sun

